

AG issues consumer alert regarding Equifax data breach

Written by Staff Reports
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ALBUQUERQUE –Attorney General Hector Balderas issued a Consumer Alert Jan. 30, targeting New Mexico consumers who were affected by the recent Equifax data breach.

The Attorney General is asking New Mexicans to contact the Office of the Attorney General if they have been a victim of the Equifax breach, and additionally, if they have received any correspondence from Equifax since the breach.

“We are working on gathering more information about how Equifax is responding to New Mexicans who were victims of the data breach,” Balderas said. “The more documentation we have, the better we can protect our citizens by ensuring that they are being given consistent, legal, and helpful responses by Equifax.”

If you have a new complaint regarding the Equifax breach please contact the Consumer and Family Advocacy Services Division at [\(505\) 717-3500 extension 5](tel:(505)717-3500) in Albuquerque; [\(505\) 490-4060, extension 5](tel:(505)490-4060) in Santa Fe; [\(575\) 339-1120 extension 5](tel:(575)339-1120) in Las Cruces or [1-844-255-9210](tel:1-844-255-9210) toll-free statewide.

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If you have received correspondence related to a complaint you have already filed with the Office of the Attorney General, please note that you are sending new information for a complaint already on file with this office.

If you have received any kind of correspondence from Equifax, whether it be about the data breach, an offer of products (free or otherwise) to protect your credit, or any other kind of communication from Equifax, please forward copies to our office. You may send them electronically to <https://www.nmag.gov/file-a-complaint.aspx> or by mail to: P.O. Drawer 1508, Santa Fe, NM 87504-1508.