Written by Staff Reports Friday, 17 September 2021 03:33

ANGRY CUSTOMER Gallup, July 22

The T-Mobile store at 819 U.S. Hwy. 491 sustained property damage after an unruly customer walked inside and demanded customer service resolve something concerning his account.

Staff told Gallup Police Officer Julio Yazzie that the customer, later identified as Ray Reitzel, 55, of Gallup, entered the store and began yelling at employees. Reitzel became more agitated when the store staff said they would not be able to resolve his issue and he knocked an iPad out of one woman's hands and it hit the floor damaging the case. Then he reportedly pulled out the phone stands from a display.

One member of the staff tried to return Reitzel's phone when she discovered he had left it on the counter. She said his response was to walk toward her angrily and raise his right hand as if he was going to hit her. She said a coworker got in between the two of them to stop Reitzel's swing.

Reitzel fell to the ground and then got up fast. He was described as trying to start a fight and destroy more items. Reitzel left the store in a white passenger car with Texas plates headed north on U.S. Highway 491.

There was no information on the value of the damaged items. A non-traffic citation was issued for Reitzel.

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OLD UTILITY BILL FORGED Gallup, July 22

A woman who said her name was forged on a utility contract told Gallup Police that she suspected a woman who had rented a residence from her daughter.

A past due utility bill for over \$2,100 she brought in to police, showed her name and that of a second person. She said she never signed it and she received a copy of the paperwork from the City Utilities Department along with the second person's ID card and a residential service agreement that person had reportedly filled out.

She told Officer Philamina Chischilly she thought the woman who rented the residence forged her (the victim's) name and had the other party put the utility in his name. She said she had not seen either of them do the paperwork.

No further action was taken.

FRONT DOOR TRESPASSER Gallup, July 22

Weekly Police Activity Report

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When a man was discovered passed out near the front doorway of the U-Save Truck Stop, 3405 W. Hwy. 66, Gallup Police Officer Patrick Largo was dispatched.

He found Donovan Tom, 35, of Mentmore and placed the man in his unit. After speaking with an employee, he learned that Tom had an active trespass form from the property. Largo confirmed the incident with Metro Dispatch.

Largo took Tom to Gallup Detox and returned later with a trespass citation and complaint form.

BREAKING AND LEAVING Gallup, July 21

Asking a driver to move his semi away from the entrance of NK's Truck Stop, 3405 W. Hwy. 66, resulted in an argument, according to the owner of the business.

The truck stop employee said the truck was blocking part of the entrance and after making several requests, the driver pushed him. The employee said he "pepper sprayed" the driver in the face.

He said the driver continued to approach him, so he retreated to the store, when the driver threw a bottle of water. The employee was not hit, but did see the driver punch the east window of the business, breaking the glass before getting back in his semi and leaving.

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Gallup Officer Richard Rangel was dispatched to the scene.

The suspect drove a white semi truck with California license plates with "Non Logistics" stamped on the side door.

The estimated damage to the window came to about \$600. A battery and property damage report was taken.

VANDALIZED HOME Gallup, July 21

When a resident on South Cliff Drive returned home late in the evening, he they saw the American flag in front of his house had been ripped off its post and was covered with egg residue. There was more residue on the side of the house.

He received an update on his Ring security doorbell, which showed a young Caucasian male who walked up to the residence, rang the doorbell and then ran off to a blue passenger car parked on Cliff Drive. The male was wearing a black long-sleeved shirt, black baseball cap, and blue jeans.

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The man who reported the incident to Gallup Police Officer Michael Eley, did not recognize the person on the Ring doorbell video. He said he had no idea why someone would choose to deface his house or flag. No other information is known about this incident.