

FBI releases internet crime statistics

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Beginning in 2015, the Internet Crime Complaint Center forwarded multiple complaints to the FBI's Houston Field Office regarding fraudulent offers of investment opportunities by perpetrators who impersonated U.S. bank officials and financial consultants over the internet and telephone. Victims in various countries, including the U.S., were deceived into believing they would receive millions of dollars from joint ventures with certain U.S. banks if they paid up-front fees—ranging from tens of thousands to hundreds of thousands of dollars—to participate. According to court documents, victims lost more than \$7 million collectively in this scam.

The complaints submitted by victims to the IC3 helped investigators uncover this elaborate international advance fee and money laundering scheme, and in February of this year, six individuals were federally charged in Houston in connection with the scam.

The IC3, which has received more than 4 million victim complaints from 2000 through 2017, routinely analyzes complaints like these and disseminates data to the appropriate law enforcement agencies at all levels for possible investigation. The IC3 also works to identify general trends related to current and emerging Internet-facilitated crimes, and it publicizes those findings through periodic alerts and an annual report.

On May 7, the IC3 released its latest annual publication—the 2017 Internet Crime Report—which reveals that the center received more than 300,000 complaints last year with reported losses of more than \$1.4 billion.

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If you use the Internet, the 2017 Internet Crime Report is a document you should read carefully. You'll learn a great deal, including:

What the most common crime types reported by victims were (the top three were non-payment and non-delivery, personal data breaches, and phishing/vishing/smishing/pharming scams).

What the most common crime types in terms of dollar loss were (top three were business e-mail compromise/e-mail account compromise, non-payment/non-delivery, and investment scams).

How the IC3 is monitoring trending scams such as business e-mail compromise, ransomware, tech support fraud, elder fraud, and extortion; Which age groups are more likely to be victimized by Internet-facilitated criminal activity (people over 60 rank number one in terms of victimization and dollar losses).

What victims can do after reporting the crime to the IC3 (take steps to block or freeze bank or credit card accounts, dispute charges, attempt recovery of lost funds, etc.); Where each U.S. state ranks in terms of the number of victims of Internet-facilitated frauds, dollar losses, and criminal subjects (California has the top spot on all three lists, while Texas and Florida take turns at the number two and number three slots on the lists).

Which IC3 initiatives directly support law enforcement (remote search capability of its database available to all sworn officers, and the Operation Wellspring initiative, which helps build state and local law enforcement's cyber investigative capabilities).

The success of the above-mentioned Houston investigation is just one example of the impact that the IC3 can have on Internet-facilitated criminal activity—and proof positive that the short amount of time it takes individuals who think they have been scammed to go the IC3 website and submit a complaint form is well worth it.

"We want to encourage everyone who suspects they have been victimized by online fraudsters to report it to us," IC3 chief Donna Gregory said. "The more data we have, the more effective we can be in raising public awareness, reducing the number of victims who fall prey to these

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schemes, and increasing the number of criminals who are identified and brought to justice.”