

IRS pop-up office offers help Nov. 7-8

Written by Staff Reports

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Does anybody look forward to a meeting with the Internal Revenue Service? Probably not, but the IRS will make it easier for McKinley County residents to get answers to questions with a pop-up office Nov. 7 from 10 am to 5 pm and Nov. 8 from 10 am to 2:30 pm at the Octavia Fellin Public Library.

The temporary Taxpayer Assistance Center is the IRS's way of reaching rural taxpayers who are far from permanent offices with face-to-face help. The nearest permanent center is 139 miles away in Albuquerque.

Those who want some help can call (615) 250-5328 to make an appointment or people can just walk in when the pop-up is open. To get help, taxpayers must bring current state or government issued photo identification and any relevant letters or notices they received from the IRS, plus any requested documents.

Services available include account inquiries like help with letters, notices and levies on wages or bank accounts; changes to tax account information or payments; basic federal tax information; payment arrangements, although the center does not accept payments; authentication of taxpayer identities as part of the Taxpayer Protection Program; transcript and tax form orders; and information on IRS.gov resources and tools.

Foreign language interpretation will be available in many languages through an over-the-phone translation service. For deaf or hard of hearing individuals who need sign language interpreter services, IRS staff will schedule appointments for a later date. Or, they can call TTY/TDD (800) 829-4059 to make an appointment.

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